



Flat Rate Fee's

- **On-Site Computer Diagnostic - \$49** Come to your Home and Diagnose the computer issue you are having. This fee only applies if you choose for us not to fix the issue.
- **Virus and Spyware Removal - \$99 Flat Rate** for 1 Computer. There will be an extra charge if the Viruses corrupt Windows and Windows must be re-installed. This only happens on rare occasions.
- **Data Recovery - \$115** for up to 5 GB. \$25 for each additional 5 GB's of data (most people have 10 GB's or less). No data recovered; no charge (if you drop the drive off to us). \$19 charge if we pick up drive (\$19 fee is waived if data is recovered). Customer may need to supply or purchase a storage device for recovered data.
- **Operating System Re-install (no data backed up) - \$139** with your OS Disk and/or Product Key (including drivers). There will be an extra charge if you do not have the OS Disk or Product Key.
- **Operating System Re-install (with up to 10 GB data backed up) - \$179** with your OS Disk and/or Product Key (including drivers). There will be an extra charge if you do not have the OS Disk or Product Key.
- **High Speed Internet And Wireless Network Set Up - \$99** (+ parts) Includes router set up and configured and connecting up to 3 computers or devices. \$25 additional for more devices.

- **Network Troubleshooting, Maintenance and Repair** - **\$99** for first hour and then \$45 per half hour after that.
- **Data Transfer** - **\$99** Includes the first 5 GB's and \$25 for each additional 5 GB's.
- **Memory Upgrades** - **\$49** + the cost of the Memory (If we supply the Memory - \$79 if you supply the Memory).
- **Pc Tune Up and Optimization** - **\$29** while on-site for other service (like Virus Removal). \$79 if only service.
- **Computer Training** - **\$80** per hour on-site. \$55 per hour remotely. 10 % Discount for buying 4 or more hours at a time.
- **Data Backup** - **\$99** Includes up to 5 GB's and \$25 for each additional 5 GB's (External Hard Drive is extra charge if not supplied by you).
- **New Computer Set Up** - **\$99** + parts if required. Take out of box, connect all cables, boot into Windows and connect to your existing Internet. Includes one existing printer. Extra charge for transferring data and/or installing your software and other devices.
- **ATX Motherboard Replacement** - **\$99** + cost of Motherboard . There will be an extra charge if Windows has to be re-installed.
- **Custom Computer Build Consultation** - No Charge (over the phone) Have a dream system in mind but not quite sure what hardware to buy? Give us a call for a consultation.

